# Southwest Mississippi Regional Medical Center - Oracle Cloud Implementation by Apps Associates





Southwest Mississippi Regional Medical Center (SMRMC) is a leading healthcare institution that serves as an integrated healthcare delivery network for residents of Southwest Mississippi and Louisiana. Their mission is to elevate healthcare standards in their region by providing exemplary healthcare services to the community, ensuring that even small communities have access to top-tier medical care.

### **Customer Challenges**

Before transitioning to Oracle Cloud, SMRMC faced challenges with their older, disparate systems which lacked integration and automation. This led to inefficiencies in their financial and operational processes, impacting the overall effectiveness of healthcare delivery.

#### Goals

SMRMC aimed to enhance the efficiency and effectiveness of their integrated healthcare network by:

- Modernizing their Human Capital Management (HCM) system to optimize workforce management across their hospital and home health entities.
- Upgrading their Enterprise Resource Planning (ERP) and Supply Chain Management (SCM) systems to ensure seamless operations during the transition from Paragon to Epic EHR systems

### **Solution**

Apps Associates delivered a comprehensive Oracle Cloud solution that encompassed ERP, SCM, and HCM systems. This solution was tailored to meet the specific needs of the healthcare industry, facilitating a seamless migration, and optimizing various operational aspects. The integration of these systems enabled SMRMC to manage their workforce more effectively and integrate their new EHR system without disrupting patient care.

#### Results

The implementation of the Oracle Cloud solution by Apps Associates resulted in.

- Optimized workforce management, allowing for better allocation of resources and improved employee satisfaction.
- Improved decision-making capabilities through enhanced data integration and reporting.
- Seamless integration with Epic EHR, ensuring continuity in patient care.
- Cost savings and scalability, preparing SMRMC for future growth and challenges.
- Notable improvements in financial close processes, inventory management, and supply chain operations.
- Brought Benefits Administration in-house, while improving enrollment process and accuracy.
- Streamlined tax filing and reporting.
- Modern contract monitoring and negotiation preparation
- Enhanced patient care delivery through more efficient operations through personnel, process and technology.

### **Impact and Future Outlook**

The transformation brought about by Oracle Cloud has positioned SMRMC as a leader in healthcare innovation within their region. The improvements in operational efficiency and healthcare delivery have not only met current needs but also laid a foundation for future growth and continuous improvement. SMRMC's commitment to leveraging advanced technology ensures that they remain at the forefront of the healthcare industry, providing high-quality care efficiently and effectively. SMRMC is now a benchmark in the healthcare sector for successful integration and utilization of advanced ERP, SCM, and HCM systems, making them a deserving candidate for recognition in healthcare excellence and innovation.

Partnering with the Apps Associates team
has been a transformative journey for Southwest
Mississippi Regional Medical Center. Their profound
understanding of ERP, SCM, and HCM has shone
brilliantly in our multi-pillar Oracle Cloud project.
As we navigate the complex landscape of healthcare
delivery, Apps Associates has showcased unparalleled
expertise, seamlessly replacing legacy systems with
Oracle's innovative solutions.

- Mallory Ginn, CFO, Southwest Mississippi Regional Medical Center

## **About Apps Associates**

Apps Associates is a premier enterprise applications and technology advisor, counseling and executing across every stage of the enterprise transformation journey—not just the destination. For more than two decades, Apps Associates has closely collaborated with decision makers across nearly every industry, offering end-to-end integration, modernization, and cloud migration services. By helping to break down the silos within today's most complex business challenges, Apps Associates is unlocking solutions and efficiencies that scale into future opportunities.

To learn more about how Apps Associates can help align your business with the right technology, visit: <a href="www.appsassociates.com">www.appsassociates.com</a>, or follow Apps Associates on social media on LinkedIn.



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